

After-Hours Supports for Individuals Impacted by Sexual Violence

MacEwan University's Office of Sexual Violence Prevention, Education and Response provides support for students and employees who have experienced or been impacted by sexual violence. The best way to access our services is to email osvper@macewan.ca or call **780-918-5748** to make an appointment. Our operating hours are **Monday – Friday, 8:30 AM – 4:30 PM.**

After office hours, individuals have the option of connecting with the following community supports.

Emergency Response

MacEwan University Security Services

Uniformed security officers patrol all university buildings and will respond to your call immediately. Students in distress will be connected with campus support services.

- Hours: 27/7
- Call: 780-497-5555 (Emergency Line)

911 Emergency Services

In all cases of an emergency involving a life-threatening situation or a crime in progress, dial 911 immediately. Your call will be answered by an Emergency Communications Officer who will direct your call to Police, Fire or Ambulance.

- Hours: 27/7
- Call: 911

Resources for Emotional Support, Information and Crisis Support

Alberta's One Line for Sexual Violence

Alberta's One Line for Sexual Violence is a toll-free talk, text, and chat service that provides emotional support, information, and referrals to anyone who has experienced or been impacted by sexual violence.

- Hours: 9:00 a.m. – 9:00 p.m MST
- Call or Text: 1-866-403-8000
- Online Chat: <https://aasas.ca/>





Central Alberta Sexual Assault Support Centre (CASASC) 24 Hour Sexual Violence Text, Online Chat and Phone Help Line

The CASASC Sexual Violence Help is open to anyone affected by sexual violence. This service provides anonymous, confidential support, information and referrals.

- Hours: 24/7
- Call and Text: 1-866-956-1099
- Chat: <https://casasc.ca/>

24-Hour Distress Line

The Distress Line is available 24/7 for those in crisis or distress or those supporting someone who is. They provide confidential, judgment-free, short-term crisis intervention, emotional support and resources to people in crisis or distress.

- Hours: 24/7
- Call: 780-482-4357 (HELP)

Alberta Council of Women's Shelter's Hotline

The Alberta Council of Women's Shelters operates a 24/7 shelter hotline that connects a caller to the closest shelter. The shelters can provide crisis support on the phone, referrals to resources, safety planning, as well as information on how to access the shelter if this is what a caller is looking for.

- Hours: 24/7
- Call: 1-866-331-3933

Indigenous Hope for Wellness Helpline

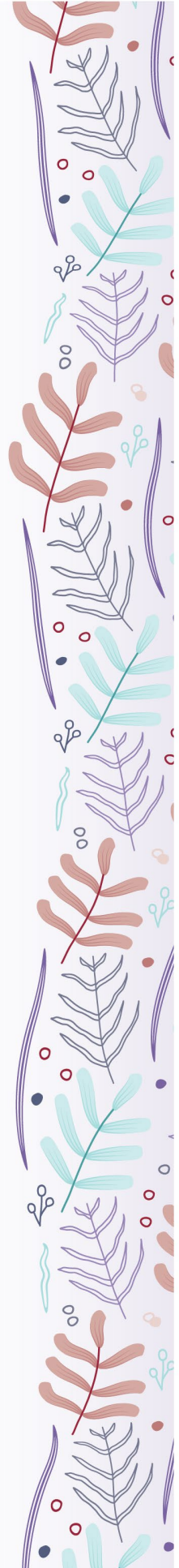
The Hope for Wellness Helpline is available to all Indigenous people across Canada. Experienced and culturally competent counsellors are reachable by telephone and online chat 24 hours a day, 7 days a week.

- Hours: 24/27
- Call: 1-855-242-3310
- Online Chat: <https://www.hopeforwellness.ca/>

Trans Lifeline

Trans Lifeline's Hotline is an anonymous peer support phone service run by trans people for our trans and questioning peers. Call us if you need someone trans to talk to, even if you're not in a crisis or if you're not sure you're trans.

- Hours: Monday-Friday. 11 a.m. – 7:00 p.m. MST
- Call: 1-877-330-6366



Emergency Medical Care

Sexual Assault Response Team

The Sexual Assault Response Team (SART) is a team of Registered Nurses who provide specialized care to individuals who have been sexually assaulted in the last 7 days. Care is provided regardless of whether or not the patient decides to contact the police.

- Hours and Access: SART can be accessed 24/7 at any hospital emergency room in Edmonton by the survivor informing the triage nurse that they've been sexually assaulted and/or that they'd like to see a SART nurse.
- Locations:
 - Devon General Hospital
 - Fort Saskatchewan Community Hospital
 - Grey Nuns Community Hospital
 - Leduc Community Hospital
 - Misericordia Community Hospital
 - Northeast Community Health Centre
 - Royal Alexandra Hospital
 - Strathcona Community Hospital
 - Sturgeon Community Hospital
 - University of Alberta Hospital
 - WestView Health Centre - Stony Plain

Reporting Options

MacEwan University

If an individual experienced or witnessed sexual violence on campus, at a university-related event or in a university-based virtual environment, they can choose to file a complaint with the university.

- MacEwan's **Sexual Violence Response Coordinator** can receive complaints Monday– Friday, 8:30 – 4:30. Call 780-918-5748 or email osvper@macewan.ca
- Security Services can receive complaints after-hours. Call 780-497-5554 (non-emergency line)

Edmonton Police Services

Individuals can choose to report an experience of sexual violence to EPS, 24/7:

- Call: 780-423-4567 (non-emergency number)
- Visit: Any EPS division in the City of Edmonton
- Report Online: via the [EPS Online Police Reporting Service](#)

To learn more about campus and community resources and reporting options for individuals impacted by sexual violence, please visit MacEwan.ca/SexualViolence or contact us at osvper@macewan.ca